**Mendocino County Waterworks District II (Anchor Bay**

**Strategic Plan, Adopted (***November 21,2024***)**

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| **Goals and Action Plans** | **Timeframes\*** |
| **TECHNICAL** |  |
| * Rehabilitate all infrastructure, consistent with long-term regionalization objective, including:  1. Collection system main lines 2. Epoxy-line critical concrete and metal structures, including two lift stations and chlorine contact chamber to protect from corrosion and degradation 3. Back-up power options 4. Lift stations 5. Wastewater treatment plant and other system components  * Develop Emergency Response system components * Comply with relevant permit(s) and regulations regarding treatment and discharge | 2-7 yrs  3-5 yrs  3-5 yrs  3-5 yrs  5-10 yrs  2-5 yrs  ongoing |
| **MANAGERIAL** |  |
| * Maintain ADA compliant web presence * Continue efforts to comply with Brown Act and other governance regulations * Develop contingency plans for operator and GM retirement * Develop internship/apprenticeship program and outreach/recruitment in local schools & community * Work on long-term recruitment and retention of board members and key consultants * Develop and maintain Standards of Practice, and Financial Procedure Manuals to preserve institutional knowledge * Develop community outreach event(s) to engage and educate customers * Work toward standardizing distribution of duties between board and staff * Adopt AI and Procurement Policies * Develop Emergency Response Plan * Work towards regionalization with Gualala Community Services District, the structural and financial character of such regionalization to be determined in consultation with engineer and relevant agencies | ongoing  ongoing  ongoing  1-5 yrs  1-3 yrs  ongoing  ongoing  1-2 yrs  ongoing  1 yr  1 yr  5-10 yrs |
| **FINANCIAL** |  |
| * Track actual costs vs. projected costs vs. rate fee revenues * Continue to research and apply for grants to fund capital rehabilitation, capital improvements, and long-range regionalization plans * Explore financing possibilities for customers’ lateral connections to upgraded main collection system * Explore loans, if and as necessary, to bridge construction/funding gaps | ongoing  ongoing  1-2 yrs  as needed |

**\* Timeframes subject to availability and timing of grant funding**