**Mendocino County Waterworks District II (Anchor Bay**

**Strategic Plan, Adopted (***November 21,2024***)**

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| **Goals and Action Plans** | **Timeframes\*** |
| **TECHNICAL** |  |
| * Rehabilitate all infrastructure, consistent with long-term regionalization objective, including:
1. Collection system main lines
2. Epoxy-line critical concrete and metal structures, including two lift stations and chlorine contact chamber to protect from corrosion and degradation
3. Back-up power options
4. Lift stations
5. Wastewater treatment plant and other system components
* Develop Emergency Response system components
* Comply with relevant permit(s) and regulations regarding treatment and discharge
 | 2-7 yrs3-5 yrs3-5 yrs3-5 yrs5-10 yrs2-5 yrsongoing |
| **MANAGERIAL** |  |
| * Maintain ADA compliant web presence
* Continue efforts to comply with Brown Act and other governance regulations
* Develop contingency plans for operator and GM retirement
* Develop internship/apprenticeship program and outreach/recruitment in local schools & community
* Work on long-term recruitment and retention of board members and key consultants
* Develop and maintain Standards of Practice, and Financial Procedure Manuals to preserve institutional knowledge
* Develop community outreach event(s) to engage and educate customers
* Work toward standardizing distribution of duties between board and staff
* Adopt AI and Procurement Policies
* Develop Emergency Response Plan
* Work towards regionalization with Gualala Community Services District, the structural and financial character of such regionalization to be determined in consultation with engineer and relevant agencies
 | ongoingongoingongoing1-5 yrs1-3 yrsongoingongoing1-2 yrsongoing1 yr1 yr5-10 yrs |
| **FINANCIAL** |  |
| * Track actual costs vs. projected costs vs. rate fee revenues
* Continue to research and apply for grants to fund capital rehabilitation, capital improvements, and long-range regionalization plans
* Explore financing possibilities for customers’ lateral connections to upgraded main collection system
* Explore loans, if and as necessary, to bridge construction/funding gaps
 | ongoingongoing1-2 yrsas needed |

**\* Timeframes subject to availability and timing of grant funding**